

The Arc High Street Clowne S43 4JY

To: Chair & Members of the Customer Services Scrutiny Committee

Friday 13th May 2022

Contact: Tom Scott Telephone: 01246 217045 Email: tom.scott@bolsover.gov.uk

Dear Councillor

CUSTOMER SERVICES SCRUTINY COMMITTEE

You are hereby summoned to attend a meeting of the Customer Services Scrutiny Committee of the Bolsover District Council to be held at the Council Chamber, The Arc, Clowne on Monday, 23rd May, 2022 at 10:00 hours.

<u>Register of Members' Interests</u> - Members are reminded that a Member must within 28 days of becoming aware of any changes to their Disclosable Pecuniary Interests provide written notification to the Authority's Monitoring Officer.

You will find the contents of the agenda itemised onwards.

5. S. Fieldeens

Yours faithfully

Solicitor to the Council & Monitoring Officer

We speak your language
Polish Mówimy Twoim językiem
Slovak Rozprávame Vaším jazykom
Chinese 我们会说你的语言

If you require this agenda in **large print** or another format please call us on 01246 217753

If you require an adjustment to enable you to participate in or access the meeting please contact the Governance Team at least 72 hours before the meeting starts.



CUSTOMER SERVICES SCRUTINY COMMITTEE AGENDA

Monday, 23rd May, 2022 at 10:00 hours taking place at the Council Chamber, The Arc, Clowne

Item No.		Page No.(s)
	PART A - FORMAL	110.(0)
1.	Apologies for Absence	
2.	Urgent Items	
	To note any urgent items of business which the Chairman has consented to being considered under the provisions of Section 100(B) 4(b) of the Local Government Act 1972.	
3.	Declarations of Interest	
	Members should declare the existence and nature of any Disclosable Pecuniary Interest and Non Statutory Interest as defined by the Members' Code of Conduct in respect of:	
	a) any business on the agendab) any urgent additional items to be consideredc) any matters arising out of those items and if appropriate, withdraw from the meeting at the relevant time.	
4.	Minutes (21st March 2022)	4 - 10
	To consider the minutes of the meeting on 21st March 2022.	
5.	Minutes (Extraordinary Meeting - 26th April 2022)	11 - 13
	To consider the minutes of the Extraordinary meeting on 26 th April 2022.	
6.	List of Key Decisions and Items to be Considered in Private	14
	(Members should contact the officer whose name appears on the List of Key Decisions for any further information. NB: If Members wish to discuss an exempt report under this item, the meeting will need to move into exempt business and exclude the public in accordance with the Local Government (Access to Information) Act 1985 and Local Government Act 1972, Part 1, Schedule 12a for that part of the meeting only).	
7.	Transformation Programme Review	15 - 19
8.	Work Programme 2022/23	20 - 25

PART B - INFORMAL

The formal meeting of the Committee ends at this point. Members will meet informally as a working party to carry out their review work. This meeting is closed to the public, so members of the public should leave.

9. Review Work